



Privacy Policy

Htabs Ltd is a registered company under Seychelles law.

The general privacy policy published applies to content provided by and your use of our iOS™, iPadOS and Android™ app "heliQRH" (hereinafter referred to as "Application" or "app" or "App"), our website, and the e-mail newsletter.

As a registered Apple™ iTunes/Mac App Store user, you are also subject to Apple's privacy policy. Please check your Apple™ iTunes/Mac/iPhone/iPad App Store account privacy settings for further information.

As a registered Google Play™ Store user, you are also you are also subject to Google's privacy policy. Please check your Google Play account privacy settings for further information.

You acknowledge and agree that this Privacy Policy, including, but not limited to, the manner in which htabs Ltd collects, uses and discloses your personally identifiable information, is incorporated and made part of this policy. If you do not agree to each and every part of htabs Ltd's Privacy Policy, then you should not use the service nor submit any personally identifiable information through the App, website, or newsletter.

The App offers quick reference hanbook for pilots. htabs Ltd strives to provide accurate and up-to-date information on the App but does not guarantee its completeness or accuracy. The User acknowledges that they use the App at their own risk.

htabs Ltd cannot be held liable for any direct or indirect damage resulting from the use of the App, including but not limited to data loss, security breaches, or business interruption.

Pilots shall be qualified, know their procedures and shall always follow current applicable flights manuals procedures, manufacturer's procedures and in accordance with current's state regulations.

Collecting information about you

No matter what method we use to collect information and no matter how we use that information, we will only collect the information deemed reasonably necessary to fulfill your online requests and our legitimate business objectives. We collect different types of information about App users for two main reasons:

- To personalise the content of the App and provide funtionality for individual users.
- To help us to monitor and improve the App, website, or newsletter.

The App does not contains any ad related frameworks.

On the website as well in the App we don't collect any payment information, location.

We collect only the following information:

- Family name / First name
- Email adress
- Flight hours
- Nationality
- Flight crew licence type.

Device and usage information in order to provide functionality (such as notifications, cloud synchronisation) that may include:

- information specific to your mobile device (e.g., make, model, operating system, advertising identifier and similar information);
- information about your use of features, functions, or notifications on the device.
- Subscriber information in order to manage and verify your subscription across multiple devices. A suscription is limited to 1 device, you may contact info@htabs.net for requesting more access, htabs Ltd is sole responsible to accept or no the request. We collect your digital purchase receipts from Apple together with a unique device identifier. The digital purchase receipts include only information about the type and the time of a purchase. We do not see or get any personal data, contact data, payment information, or your Apple ID. We are using a unique, pseudonymized identifier that is stored inside your iCloud account and only accessible to our app. We also collect data about redeemed trial and promotional codes.
- For statistical reasons and fraud protection, we collect pseudonymized data about the time and type of a purchase or the redeemed trial or promotional codes, the unique user identifier, an anonymous device identifier, the version of the app and the language settings.

We will respect your privacy. Your information will not be given to any third parties beside services providers used to provide functionality. We may, if subscribed to the newsletter, email you occasionally information or queries about the App, for example, to improve our services.



Retention time of personal

htabs Ltd holds personal data for at least as long as we provide “Services” to you. When you decide not to use our “Services”, or when subscription expires, your data held will be deleted after 1 year. Personal data collected for the purposes of the legitimate interests of htabs Ltd shall be retained as long as needed to fulfil such purposes. htabs Ltd may be obliged to retain Personal Data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority. Personal data shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification and the right to data portability cannot be executed once the retention period expires.

In compliance with the Data Protection Act, 2003 (Seychelles), Users have the right to:

- Access their data.
- Modify or update incorrect information.
- Request deletion ("right to be forgotten").
- Object to processing for marketing purposes.

Users can exercise these rights by contacting us :

- info@htabs.net or
- mailing a request to htabs Ltd, 1st Floor, Dekk House, Zippora Street, Providence Industrial Estate, Mahé, Seychelles.

Service Providers

All information collected via the website and the App is stored on servers located in the United States. We use services for data processing, data storage, and delivery from Apple, Inc., Amazon Web Services, Inc., Google, and pair Networks, Inc. To inform our users about new features, releases and blog posts, we provide a newsletter for which you can subscribe with your email address. All information collected via the newsletter is stored on servers located in Europe or United States. Newsletter service is provided by external company. Upon downloading or utilizing the Application, you are automatically agreeing to the following terms. It is strongly advised that you thoroughly read and understand these terms prior to using the Application. Unauthorized copying, modification of the Application, any part of the Application, or our trademarks is strictly prohibited. Any attempts to extract the source code of the Application, translate the Application into other languages, or create derivative versions are not permitted. All trademarks, copyrights, database rights, and other intellectual property rights related to the Application remain the property of the Service Provider.

The Service Provider is dedicated to ensuring that the Application is as beneficial and efficient as possible. As such, they reserve the right to modify the Application or charge for their services at any time and for any reason. The Service Provider assures you that any charges for the Application or its services will be clearly communicated to you.

The Application stores and processes personal data that you have provided to the Service Provider in order to provide the Service. It is your responsibility to maintain the security of your phone and access to the Application. The Service Provider strongly advise against jailbreaking or rooting your phone, which involves removing software restrictions and limitations imposed by the official operating system of your device. Such actions could expose your phone to malware, viruses, malicious programs, compromise your phone's security features, and may result in the Application not functioning correctly or at all. Please note that the Application utilizes third-party services that have their own Terms and Conditions. Below are the links to the Terms and Conditions of the third-party service providers used by the Application:

- [Google Play Services](#)
- [Google Analytics for Firebase](#)
- [Firebase Crashlytics](#)

Please be aware that the Service Provider does not assume responsibility for certain aspects. Some functions of the Application require an active internet connection, which can be Wi-Fi or provided by your mobile network provider. The Service Provider cannot be held responsible if the Application does not function at full capacity due to lack of access to Wi-Fi or if you have exhausted your data allowance. If you are using the application outside of a Wi-Fi area, please be aware that your mobile network provider's agreement terms still apply. Consequently, you may incur charges from your mobile provider for data usage during the connection to the application, or other third-party charges. By using the application, you accept responsibility for any such charges, including roaming data charges if you use the application outside of your home territory (i.e., region or country) without disabling data roaming. If you are not the bill payer for the device on which you are using the application, they assume that you have obtained permission from the bill payer. Similarly, the Service Provider cannot always assume responsibility for your usage of the application. For instance, it is your responsibility to ensure that your device remains charged. If your device runs out of battery and you are unable to access the Service, the Service Provider cannot be held responsible. In terms of the Service Provider's responsibility for your use of the application, it is important to note that while they strive to ensure that it is updated and accurate at all times, they do rely on third parties to provide information to them so that they can make it available to you. The



Service Provider accepts no liability for any loss, direct or indirect, that you experience as a result of relying entirely on this functionality of the application. The Service Provider may wish to update the application at some point. The application is currently available as per the requirements for the operating system (and for any additional systems they decide to extend the availability of the application to) may change, and you will need to download the updates if you want to continue using the application. The Service Provider does not guarantee that it will always update the application so that it is relevant to you and/or compatible with the particular operating system version installed on your device. However, you agree to always accept updates to the application when offered to you. The Service Provider may also wish to cease providing the application and may terminate its use at any time without providing termination notice to you. Unless they inform you otherwise, upon any termination, (a) the rights and licenses granted to you in these terms will end; (b) you must cease using the application, and (if necessary) delete it from your device.

Children

The Service Provider does not use the Application to knowingly solicit data from or market to children under the age of 13.

Changes to Privacy Policy

We reserve the right to make changes to this privacy policy at any time. If we change our privacy policy, we will post those changes on our website so that you and other users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. You should also check back from time to time to ensure you are aware of any changes. If we are going to use personally identifiable information in a manner different from that stated at the time of collection, we may notify you via email (if subscribed to newsletter) or by placing a notice on our website.

By using the App, website, or newsletter, you signify your assent to the htabs Ltd Privacy Policy.

If you do not agree to this privacy policy, please do not use the apps. Your continued use of the App, website, or newsletter will signify your acceptance of these changes.

If you have any questions or suggestions regarding this Policy, please contact us at:

htabs Ltd,
1st Floor, Dekk House, Zippora Street,
Providence Industrial Estate,
Mahé, Seychelles

or by email at info@htabs.net

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